



Product Warranty betterJOINERY



This warranty applies to saveBOARD betterJOINERY products where used in accordance with betterJOINERY installation information.

Warranty period:

15 years from proven date of purchase.

All enquiries relating to this warranty must be directed to the point of sale or installer in the first instance.

saveBOARD warrants that:

- At the time of delivery to the merchant or site (where applicable), the saveBOARD betterJOINERY is free from freight related defects, factory defects.
- The design, installation, storage and handling advice provided by saveBOARD will result in building work that complies with relevant provisions of the New Zealand Building Code & Australian Building Permit, providing that all advice from saveBOARD has been followed, and providing the required maintenance has been undertaken.

In the event of proven product failure, the following applies:

- saveBOARD will supply replacement materials without charge.
- The installer will be responsible for the cost of removing and installing any replacement materials.
- Consequential losses or damage, as a result of product failure, are not covered.
- saveBOARD obligations under this warranty are limited to the replacement of defective materials (supplied by saveBOARD) or the value of these materials. The value of the materials will be reduced pro-rata based on the remaining life of the product (as defined by the durability provision of the New Zealand Building Code or Australian Building Permit).

In the event of proven failure that results from the design, installation, storage and handling advice provided by saveBOARD the following applies:

- saveBOARD will supply replacement materials, remove existing materials and install the replacement materials or provide the value of the materials and associated work.
- The value of the materials will be reduced pro-rata based on the remaining life of the product (as defined by the durability provision of the New Zealand Building Code or Australian Building Permit).
- Consequential losses or damage, as a result of product failure, are not covered.

saveBOARD reserves the right to supply other compatible materials for repair should the warranted materials no longer be supplied by saveBOARD.

This warranty is subject to the following:

- Receipt of date of purchase of the product.
- Evidence of failure.
- Receipt of a written claim from the claimant within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation.
- Satisfactory evidence that all storage, handling and maintenance requirements have been carried out.
- The warranty does not cover failure or problems caused by defective use, failure relating to improper design of the project structure, structural failure, settlement, movement of materials to which the product is attached or dependent on, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions, inadequate maintenance, growth of mould, mildew, fungi, bacteria or any organism on any product, or has acts or omissions of a third party over whom saveBOARD has not control.
- The warranty does not cover failure arising from the failure to follow saveBOARD design, installation, storage, handling or maintenance advice.
- Normal wear and tear is excluded from this warranty.
- All relevant saveBOARD betterJOINERY technical information is available from saveBOARD.

www.saveBOARD.com.au www.saveBOARD.nz